



Community Nursing Priority Setting Partnership

Have your say! What are the most important questions for future research on community nursing.

We recently ran a survey that asked patients, carers and healthcare professionals to tell us their questions about community nursing. Thank you to everyone who took part. Some topics and issues raised were out of scope of this project. These have been put to one side and will be shared in the most appropriate places for them to be addressed.

You can see more about the project here:

https://www.arc-oxtv.nihr.ac.uk/research/Research_priorities_for_community_nursing or you can call 07920 562650 for more information.



Please take part in this survey if you are:

- An adult (aged 18 or over) and you have been treated by a community nurse or you have been in contact with community nurses in England.
- A family member, friend or carer (paid or unpaid) of someone treated by a community nurse.
- A healthcare professional working in community nursing, or if you work alongside community nurses in England in any setting, for example in social care, GP surgeries, care homes.

You don't need to know about research to take part, and we don't need you to try to answer the questions. That's for researchers to do later.

What are we asking you to do?

Please read the list of questions and tick 10 that you think are most important for researchers to answer based on your own experiences and opinions.



Please ask others to complete this survey too. We want to make researchers aware of the issues that matter most to people.

Is it confidential?

This is a confidential survey and you can take part anonymously.



Which of the following best describes you? (Please tick one box)

- I am a patient who is receiving care from a community nurse or nursing team or who has received care from community nurses in the past
- I am family member, friend or carer of someone has been treated by a community nurse/nursing team.
- A healthcare professional/paid carer

If you have selected healthcare professional/paid carer above please select the option below which best describes you.

- Registered community nurse
- District Nurse
- Undergraduate or Postgraduate Community Nursing student
- Nursing Associate
- Trainee Nursing Associate
- Healthcare Assistant who works in the community
- Paid Carer
- Other practitioner working with or alongside community nurses in England (please specify)

40 suggested research topics are listed over the next few pages. Please tick the 10 questions that you think are important for future research to answer (Please select only 10 options based on your own experiences.)

- How can community nurses be informed, encouraged and enabled to engage in research activity?
- What is the optimum ratio of patients to staff in a community nurse team to ensure safe and effective care, and what is the ideal skill mix within the team?
- Can better tools be developed to assess whether community nurse teams have sufficient capacity to meet local demand?
- Can better tools be developed to help community nurses prioritise amongst their patients?
- How can community nurse teams better meet the complex needs of patients with multiple health conditions?
- How has community nursing changed in response to Covid-19? Are any of the changes (e.g. timed visits, new skills and working from home) worth keeping?
- Does seeing the same community nurse(s) over time make a difference to the quality of patient care?



- Does working in a team lead to community nurses delivering more effective care and having greater job satisfaction?
- What is the best way to organise the working day to ensure community nurses can meet patients' needs and have a manageable workload?
- How can nurses be encouraged to become community nurses and to stay in the profession?
- What are the best ways to support community nurses to deliver high quality wound care?
- What are the best ways to support community nurses to assess and manage catheter care?
- What are the best ways to support community nurses to assess and manage continence issues?
- How are community nurse prescribers experiencing their role?
- How can a community nursing service best meet the health care needs of frail older patients?
- How can community nurse teams best contribute to the management of acutely ill patients at home? What difference does this make to hospital admissions?
- How can community nurses best contribute to the care of people with mental health problems?
- What are the best ways for community nurses to manage the timed care of people with diabetes?
- How can community nurses best contribute to the care of people with learning disabilities?
- How can community nurses best contribute to end of life care?
- How can community nurses encourage and promote optimum health amongst their patients, e.g. to help people care for their skin and avoid ulcers?
- What technology would best support community nursing and how can community nurses be better supported to use it?



- What are the best ways to demonstrate the impact and added value of community nursing?
- What are the stresses on community nurses and what impact does this have on their health and well-being? How can this be improved?
- Do community nurses with specialist qualifications make a difference to the quality of patient care?
- What skills and experiences make for the best senior leaders of community nurse teams (e.g. continuing nursing, a District Nurse qualification)?
- Is it safe, and effective and practical for community nurses to consult their patients via phone or video calls?
- What are the best ways for community nurses to involve unpaid carers/ relatives/ friends in decisions about their loved one's treatment and care?
- How can community nurses promote shared care/self-care amongst patients, and support carers to provide some aspects of care (e.g. changing dressings)?
- What are the best ways for community nurses to assess and manage patients who are socially isolated or lonely?
- What are the best ways for community nurses to involve patients in decisions about their treatment and care?
- Has community nursing become more task-focused? If so, how can it become more holistic (focusing on the patient, not just the condition)?
- Why do some patients not follow the advice of community nurses? How can community nurses best support these patients?
- How can community nurse teams work effectively with social services and care services to improve the quality of patient care?
- How can the role of community nurses be better understood and their contribution better valued?
- How can community nurses work effectively with other health professionals in hospitals and specialist community services to improve patient care?



- What are the best ways to ensure that only the patients who need a community nurse are referred to the service?

- What are the best ways for community nurse teams to work with GP practices? How can partnership working between community and practice nurses be improved?

- How can housebound patients be clearly defined in the context of community nursing?

- How has the role of Community Matron changed over time?

About you

We would like to know a little about you, to help us make sure that we hear from a wide range of people. These answers are confidential and the results of this project will not say who you are. The answer to the questions about you **will not be shared with anyone else and will not be linked to the answers you have given in this survey.**

Where do you usually live? (Please tick one box)

- North East England
- North West England
- Yorkshire and Humber
- East Midlands
- West Midlands
- East of England
- London
- South East of England
- South West of England
- Other (if you have ticked this, please write the area where you usually live in the box below)

Which best describes your gender? (Please tick one box)

- Male
- Female
- I prefer to use my own term
- I prefer not to say



How old are you? (Please tick one box)

- 13 or under
- 14 – 17
- 18 – 24
- 25 – 34
- 35 – 44
- 45 – 54
- 55 – 64
- 65 – 74
- 75 – 84
- 85+
- Prefer not to say

Which best describes your ethnic group? (Please tick one box)

- White
- Mixed/multiple ethnic groups
- Asian/Asian British
- Black/African/Caribbean/Black British
- Other ethnic group
- Prefer not to say

We will be running a workshop to agree the top 10 research questions for community nursing in September - we will be involving patients, family members, carers and healthcare professionals. Would you like to learn more about the workshop and taking part? (Patients and family members can take part together.)

- Yes
- No

If you have selected 'Yes' above Please provide your contact details below so that we can contact you about the details of the final workshop

Name: _____

Email Address: _____

Postal address if you would prefer to be contacted by post:



Would you like to hear about the progress of this project and the results?

Yes

No

If you have selected 'Yes' above Please provide your contact details below so that we can update you on the progress of this project. (you do not need to add your details again if they are entered on the previous page)

Name: _____

Email Address: _____

Postal address if you would prefer to be contacted by post:

Your personal information (for example your gender, ethnic group or your address if you have given it) is held and used in compliance with the Data Protection Act. Any personal information that you give us will only be used in relation to this project. You can ask us to remove your details from our database at any time.

Do you agree to your personal information (for example your gender, ethnic group or your address if you have given it) being used in the way we have described above? *Required

Yes

No

What will happen next?

After this survey has closed, we will use the survey responses to work out which are the most popular questions. We will then hold a meeting (either in person or over the internet) for people with experience of community nursing and healthcare professionals. At the meeting they will discuss the most popular questions and agree a final top 10 for research to answer.

This survey is being hosted by Kent Community Health NHS Foundation Trust on behalf of the James Lind Alliance Priority Community Nursing Setting Partnership. If you would like to read our privacy statement you can read it on-line at <https://www.kentcht.nhs.uk/legal/> or you can request a copy by phoning 07920 562650 and leaving a message.

Please return your completed survey in the pre-paid envelope provided to:

Freepost Plus RUBT-TKSG-CYXK Community Nursing PSP Survey, c/o Karen Dadson and Helen Grogan, Kent Community Health NHS Trust, The Oast, Hermitage Lane, Maidstone, ME16 9NT.

Thank you for supporting our project.